# S E R V I C E N O T E

SUPERSEDES: None

# 3569A Real-Time Frequency Analyzer

**Serial Numbers:** 0000A00000 / 3442A00293

# Power off failure discharges battery

## **Duplicate Service Notes:**

3560A-02 3569A-03

### **Parts Required:**

Part No. Description

03569-69502 Exchange A2 assembly

#### **Situation:**

Some instruments may not power off completely when turned off. Symptoms are horizontal lines remaining on the display after the power is turned off, and a dead battery after the instrument has been turned off for several days.

#### **Solution/Action:**

Replace the A2 assembly. A2 assemblies that have been modified to prevent this failure have a date code of 3443 or greater.

See the "3569A Installation and Service Guide" for disassembly and replacement instructions.

DATE: February 1995

#### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	☐ IMMEDIATELY ■ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: Labor 1.0 Hour
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE RETURN USED RETURN INVENTORY: SCRAP SEE TEXT SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: February 1997
AUTHOR: DLC	ENTITY: A100	ADDITIONAL INFORMATION: PCO A1-9410072

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